



EXPOSURE TO THE CORONAVIRUS

New Mexico Addendum

PURPOSE:

The purpose of this policy is to amend Addus Policy 1.0 Disease Response and Management (COVID-19) to address State or payer requests/requirements based on the local effects of COVID-19.

POLICY:

All staff are required to adhere to Addus Policy 1.0 Disease Response and Management (COVID-19). Additional action identified based on specific payer and regulatory requirements put into place for addressing COVID-19 will also be followed.

NM-AAA PROCEDURE:

Service Interruption

1. In instances where client services must be placed on hold (medically recommended quarantine, client request), Addus will initiate phone monitoring of clients during their normally scheduled hours.
 - a. All phone monitoring will be documented in the client record.
 - b. If the client reports a change in condition, it will be reported their case manager and their emergency contact. If the client is under medical care, their health care professional will be notified.
 - c. All instances of self-neglect due to refusing services will be referred to their case manager, emergency contact, and APS.